

## Project Management

The ability to deliver a solution is as important as recommending one. At Waste Management, we're equally skilled at both. For over 20 years, our experienced Project Managers have helped customers manage their waste streams and convert that opportunity into reality. Our consulting team brings hands-on experience to all enterprises in a manner that jump-starts waste management programs and sustainability initiatives by leveraging innovative technologies and approaches.

## **Short Term**

For project engagements of less than six months, our Project Managers focus on developing, implementing and monitoring enterprise-wide or site-specific initiatives. By working closely with customers, these managers will review operational data and perform facility assessments to become familiar with personnel and the daily challenges they face. From there, they'll develop efficient and cost-effective action plans for seamless waste and environmental operations.

In a collaborative manner, our Project Managers will work with customer teams on an implementation strategy that turns opportunities into solutions through employee education, communications and vendor relations. They will serve as competent, behind-the-scenes contributors vital in delivering a smooth, successful sustainability program.



## **Long Term**

For projects that extend beyond a six-month period, our Project Managers work directly with corporations to create and implement an enterprise-wide solution. Whether it involves a few properties within a distinct region or thousands of properties across the country, these managers know how to integrate sustainability needs into a customized sustainability solution.

Key to their efforts is the ability to focus on corporate-level sustainability goals and translate them to all levels of the organization. They'll work to understand and assess operational procedures while also working closely with a customer's C-suite team to integrate a higher-level perspective. In the end, they will deliver a program customized to your sustainability goals and supported by employee training programs that communicate key goals and approved procedures for attaining them. Once in place, a Project Manager will stay engaged on a full-time basis as a consistent presence throughout the program.

As a sustainability solution is launched, Project Managers will track its progress with both diversion and monitoring reports to capture improvements. Once the program is operating successfully, tracking will continue as a reinforcement tool to ensure the program has "legs." If dips in performance are observed, our managers are ready to step in to re-engage participants and address issues to get the program back on track.

## **About Sustainability Services**

Waste Management Sustainability Services is a nationwide network of environmental professionals offering sustainability advisory services, environmental and project management experience to help companies advance along the path toward sustainability. By leveraging the network of assets and expertise of WM, the leading provider of comprehensive waste and environmental services in North America, our team can design and implement value-driven solutions unrivaled in the industry.

TO LEARN HOW OUR TEAM OF
CONSULTANTS CAN HELP YOUR
BUSINESS, PLEASE VISIT WWW.
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